



VEM/WEM SYSTEM REQUIREMENTS

BROWSER

PREFERRED BROWSER(S): Chrome or Firefox (latest Versions, please update browsers)

SUPPORTED ALSO: Safari, Edge (latest Versions, please update browsers)

IE not recommended

INTERNET SPEED

ATTENDEES: to have uninterrupted access: **min. 20 Mbps DOWNLOAD** speed (Slower speeds can still log on but may experience issues)

PRESENTERS / MODERATORS / HOSTS / EXHIBITORS: **20 Mbps UPLOAD/20 Mbps DOWNLOAD** speed or greater is preferred. Presenters/Moderators/Hosts with slower speeds may incur some issues

OPERATING SYSTEM

SUPPORTED - Windows, MAC, Linux

WINDOWS: 10 for Best Experience (Windows 7 is no longer being supported by Microsoft, thus WILL have issues, Windows 8.1 has entered Microsoft Non-Support Window and WILL have issues)

MAC: OS X 10.6 or later

LINUX: RHEL 5.6 or later, openSUSE 11.3 or later, or Ubuntu 10.04 or later

VPN

Please turn off VPN

FIREWALL

MINIMUM REQUIREMENT: Assumed by default is that TCP ports 80 and 443 are open. Some firewall rules only allow for TCP traffic over port 443, make sure that all traffic can pass over this port. If you continue to experience issues, you may need to follow the rest of the rules below.

BEST EXPERIENCE: In addition to the minimum requirements being met, we recommend that UDP ports 1025 - 65535 be open.